



Frequently asked questions

about Vermont grants from VSAC

My grant application

I'm a Vermont resident. Am I eligible to apply for a Vermont grant if I go to school outside of Vermont?

Yes! Grants are "portable." Vermont grants go with the student, not the school. The amount you may be eligible for can vary, so be sure that under the "Add a School" link of your myVSAC account, you add each school you are considering.

I made a mistake on my application. How do I fix it?

Please send a letter or e-mail (see contact info below) to VSAC briefly describing the error and providing the correct information. Please do not attempt to complete a new application.

My family's income is less. What should I do?

Send a letter or e-mail to VSAC (see contact info in the lower left) describing your situation. VSAC can consider your family's reduced income. You should also contact your school's financial aid office separately.

How do I change my school?

In the My Schools section of myVSAC, click on "View/Remove Schools." Check the box next to the schools you want to remove.

To add a school to your list, click the "Add a School" button. When searching for a school, the best rule is "less is more." For example, if you want to add Community College of Vermont, simply type Community in "Name (contains):" box. Click on the box in the "Add to my Schools" column, then click the "Submit Changes" button.

My to-do list

My to-do list says my parents need to complete a worksheet; why can't I open it?

Some worksheets cannot be completed online and therefore need to be completed by paper. Please watch your postal mail for a letter from VSAC.

There is nothing on my to-do list, but VSAC sent me an e-mail. What should I do?

At the time the e-mail was sent to you, there was something on your to-do list. If your to-do list is now empty, nothing further is needed at this time.

My grant award

How does my school find out I have a Vermont grant?

Just like each student, your school has a myVSAC account. The administrator can sign in and view the status of your grant application, including your award amount.

TOLL FREE
800-882-4166

BURLINGTON AREA
654-3750

ONLINE
www.vsac.org

EMAIL
info@vsac.org



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My school wants something in writing that says I have been awarded this grant.

VSAC and your school communicate your grant status online, through myVSAC. Please have your school view your award online.

When will my Vermont grant be sent to my school?

When classes begin for each term, VSAC sends your school an e-mail prompting the school to verify enrollment and financial aid for each student receiving a Vermont grant at their school. Once they verify enrollment, the funds will be sent to your school.

Why was my Vermont grant reduced?

There are many reasons why your eligibility may have changed. Review the data in the Financial Information tab of myVSAC for accuracy. Also, reasons for changes are displayed in the View Awards tab. Click on the red question mark in the status column for details.

Questions specific to degree students

I just completed my FAFSA, but my to-do list says you still need it. Why?

VSAC begins downloading FAFSAs in mid-October. VSAC will receive your FAFSA within seven business days after it is processed. Be sure you listed your state of legal residence as Vermont.

My to-do list says you're missing something from my school. What do you need?

Commonly, VSAC is waiting for a school to complete a budget-related task. We're in communication with your school via myVSAC in order to obtain the necessary information.

Questions specific to non-degree students

I want to add another class; do I need to complete a new application?

You can send an e-mail to info@vsac.org with all of your new course information or request a Course Information worksheet. Please tell us the name and address of the school, course name, start date, tuition, fees, book costs, and any other aid you will receive, as well as your purpose for taking the course.

If my school is not on the drop-down list what do I do?

When searching for your school, make sure the state you selected is correct. Also, sometimes school names are shortened. Vermont may be VT. If you still cannot find your school, click the "Can't find school" box. The next screen will allow you to enter more information, including a mailing address, phone number, and e-mail address.

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